

**The QEP will strengthen our institution by**

- Improving retention rates, particularly in gateway courses
- Increasing efficiency and efficacy of communications
- Building analytics to provide for informed decision-making
- Fulfilling a SACS requirement for reaffirmation of accreditation

**The QEP will improve the environment for learning by**

- Reinforcing student learning as central to College support services and advisement processes
- Fostering collaboration (between student, staff, faculty) in support of student academic achievement
- Encouraging student responsibility and action in a learning process
- Providing timely interventions to offer at-risk and challenged students appropriate support

Our quality enhancement plan will **improve** the environment for learning, **enhance** students' ability to navigate the college experience, **support** staff and faculty in service of the SF mission, and **strengthen** the College.

**The QEP will support staff / faculty by**

- Improving communication to facilitate work
- Automating some tasks to free time for more meaningful interactions with students
- Building accountability (self, student, colleagues)
- Providing for training and professional development

**The QEP will benefit our students by**

- Supporting the acquisition of skills and abilities associated with educational perseverance and achievement
- Improving academic advisement (as a process involving students, faculty, and support staff, not just advising specialists)
- Ensuring personalized support for students working toward goals
- Providing for interactions outside the classroom likely to lead to success inside the classroom