

<p>Program Outcomes (to include program-level student learning outcomes, which are required for educational programs such as degree and certificate programs)</p>	<p>Criteria for Success (specify targets for each assessment measure)</p>	<p>Methods of Assessment</p>	<p>Summary of Assessment Results</p>	<p>Evaluation of Outcome According to Criteria for Success</p>	<p>Action Plans for Improvement (refer to associated SMART objective(s) by name)</p>	<p>Party Responsible for Tracking and Implementing</p>	<p>Comments (include brief statement on results of any previous action plan for improvement)</p>
<p>eReader Beta Phase (2013-2014): Administrative outcome of evaluation of a new service.</p>	<p>Student demand for access to materials demonstrated with 50% or better circulation rate.</p> <p>Functionality and ease of use demonstrated with 80% or better satisfaction rate.</p>	<p>Circulation transactions</p> <p>Student satisfaction feedback</p>	<p>For the month of January 2014, the eReaders were checked out 47% of the time. For the month of February, the eReaders were checked out 69% of the time. The average circulation rate for these two months is 58%.</p> <p>For the period of 11/27/13 – 3/20/14, nine students submitted surveys. 100% found the Kindle Fire very easy to use, and 100% were satisfied or very satisfied with the Kindle Fire.</p>	<p><input type="checkbox"/> Exceeded <input type="checkbox"/> Met <input type="checkbox"/> Did not meet <input checked="" type="checkbox"/> In process</p>		<p>Jenna Miller</p>	<p>At the time of this report, library staff have begun selecting targeted types of materials for the eReaders and have advertised the eReaders on the library’s website. eReader circulation rates climbed from 39% in the pilot to an average of 58% in the beta phase.</p>