

## **Food Service Advisory Committee Minutes September 23, 2011**

Members Present: Erik Anderson, Brenda Evans, Krista Froiseth, Charles Griggs, Kathyleen Hardage, Bertha Jackson, Jeff Mohr, Debbie Reid, Elizabeth Spurgin, Francisca Wong

Members Absent: Dan Baldinelli, Theo Cohall, Keshawn Herbert, Leandrea King, Kristen Littlefield, Mary Jane Mahoney, Chanda Stebbins, Freddie Wehbe

The meeting was called to order at 10:00 a.m.

The minutes from the April 15 meeting were approved as noted.

### Food Court Report

- Subway
  - Sales are down, possibly due to Subway in the Kangaroo station near Zoo/Little School
- La Fortuna
  - Very happy with renovations and increased business sales since the reopening.
- Domino's
  - No Report

### Coffee 101 Report

- All new registers and computers are to be installed in the café on the Tuesday 9/27/11
- New fall pastries and other food items are arriving soon

### Bookstore Report

- No Report

### Old Business

- Patron Behavior
  - Griggs reported a problem with noise in the designated “quiet areas” of the Food Court
  - Evans reported a serious issue with commotion/disruption on the upper floor. She has encountered female students who had left the area due to sexual harassment and/or fear of fights breaking out. SF Police have been called on several occasions. Anderson requested that the Police department patrol that area more frequently.
  - Shlafer informed committee that the new Police Chief will soon be enacting a new safety protocol. In the meantime Shlafer proposed opening the blinds on the second floor to make the area more visible and less secluded.
  - Griggs proposed locking the upstairs door after peak hours to prevent late-afternoon loitering. However, this option would affect Staff access to the floor.
  - Hardage suggested giving keys to Grant (the area custodian) to lock the door at 2:00pm. Shlafer replied that he will ask for approval to take this step.
  - Froiseth reported that sexual harassment is still being reported at the south entrance. Student Life is considering putting tables in that area to prevent people from standing around the door as people enter. Mohr also reported seeing female students being harassed in the later afternoon hours.
- Food Court Decor
  - The design and budget are both approved. Work will begin after Fall finals and continue through Winter Break.
- Outdoor Seating
  - Food Court vendors report that the new outdoor seating area seems to be working out very well and is popular with students.
- Food Service at Blount Center
  - Dominos has provided service on Tuesdays and Thursdays. No report yet on results.

#### New Business

- Membership List
  - Schlafer inquired about future committee membership. Froiseth offered to recruit students. Domin will communicate with Froiseth to update the student email list.

#### Open Discussion

- Anderson asked Food Court vendors to flatten all cardboard boxes so that the recycling company can pick them up. All non-flattened cardboard will be left until it has been flattened.
- Mohr reported that the trash overflow situation has improved, except when cardboard is thrown in the trash instead of left out for recycling.
- Anderson asked if the grease trap cleaning vendor can come in the mornings instead of in the afternoons, to prevent unpleasant odors during peak customer hours. Schlafer will communicate with Myer Brothers regarding this request.

The meeting adjourned at 10:26 a.m.