

# **Food Service Advisory Committee Minutes**

## **April 16, 2010**

Members Present: Erik Anderson, Jim Atyeo, Jason Craig, Jason Dodge, Heather Domin, Brenda Evans, Bertha Jackson, Leandra King, Kristen Littlefield, Jeff Mohr, Debbie Reid, David Shlafer, Kim Sowards for Mary Jane Mahoney, Elizabeth Spurgin, Chanda Stebbins, Francisca Wong

Members Absent: Dan Baldinelli, Charles Griggs, Kathyleen Hardage, Keshawn Herbert, Jenny Sattar, Freddie Wehbe, Edgar Wong

The meeting was called to order at 10:00am.

### **Food Court Report**

- **Subway**
  - Sales are down from this time last year, necessitating layoff of two employees.
- **Dominos**
  - (no representative present)
- **La Fortuna**
  - Sales are good; the sink has been fixed, and behavior issues have been resolved.
  - Small issue with high school dual-enroll student meal tickets; Evans stated she would look into it.

### **Coffee 101 Report**

- Frappuccino recipe has changed to be more adaptable to individual customer tastes. The official debut date is May 1<sup>st</sup>, but Coffee 101 is already testing the new method, and the response has been positive.
- Spurgin reported the sink in the back room is faulty and needs to be replaced. Splashing/leaking water is causing the caulk to strip off and the particle board to warp. Anderson will take a look and determine what repairs are needed; Shlafer will meet with the Bookstore to determine if replacement is a better option.

### **Old Business**

- **Conditioned Vending Machines**
  - Craig reported that building O and the Gym are the first scheduled to receive air-conditioned machines.
  - Other machines in need of replacement include S, R, A, U, and X (all the outdoor locations).
- **Cardboard Box Issue**
  - Food Court vendors reported that the cardboard box issue has been resolved.
- **Patron Behavior Follow-Up**
  - Food Court vendors reported that patron behavior has been much less of a problem since the last meeting. Some outdoor noise/horseplay has been noticed, but indoor behavior has significantly improved.
  - Shlafer reported that the Food Court's second floor will be permanently closed to students beginning in the summer. Signage will be put up to reflect the change. To replace the lost seating, a new outdoor seating area is being constructed (see New Business).
- **Food Court Decorations**
  - Shlafer reported that the Committee's input has been presented to Bennye Alligood, who recommends a small task force be set up to put the consultant's data together with the Committee's and come up with a firm plan to be presented for approval at the next Committee meeting. Alligood recommends task force members include Marilyn Tubb, Steve Young, and Jesse Pugh.
  - Atyeo and others suggested acoustic tile be put up to absorb some of the noise; the main Food Court room has a lot of echo and reverb, causing a volume problem.

### **New Business**

- **Outdoor Seating**
  - An outdoor seating area is scheduled for construction on the north side of the Food Court during the summer, to be open for the Fall semester. The area will be a covered deck with picnic tables, ceiling fans, and lights. It will not be a smoking area.

- Anderson reported that the new area will not impede traffic flow on the sidewalk between P and S. The schematics fit the area into space that is currently empty.
- Possible issues include lighting, traffic flow, and the removal of certain plants.

### **Open Discussion**

- King mentioned the long lines at Coffee 101 during peak hours. There is currently no definition between the line of customers waiting to order and those waiting for their orders to be prepared. Sometimes the crowd is so large that it discourages others from waiting.
  - Suggestions: a second espresso machine; a second sink out front; a table numbering system or display screen to show wait times.

### **Next Meeting**

The next meeting is scheduled for September 24, 2010, at 10:00am in S-141 subject to confirmation.

### **Adjourn**

The meeting adjourned at 10:37am.